VALERI Special Announcement

September 14, 2021

VALERI System Deployment Release Notes – A web page has been created to capture Loan Guaranty's technology updates. Detailed information on VALERI system deployments will be available via "Release Notes" at <u>https://www.benefits.va.gov/HOMELOANS/technology releases.asp</u> one week before each scheduled deployment. The next deployment will occur on Thursday, September 23, 2021, from 9:00 to 11:59 p.m. EST. Users must log out of the system by 8:45 p.m. EST. This web page will replace the VALERI Special Announcements previously disseminated for system updates.

Fiscal Year 2021 End-of-Year Close Out – Due to end-of-year close out processing, the Department of Veterans Affairs (VA) Financial Management System (FMS) will not be available from October 1, 2021 to October 5, 2021. As a result, no payments authorized in VALERI (incentives, acquisitions, or claims) will be released during this time. Payments will be released beginning October 6, 2021. For any payments not received by October 19, please contact the assigned VA technician.

All inquiries related to this announcement should be submitted in ServiceNow at https://yourit.va.gov/csm.

This announcement is intended for mortgage servicers participating in the VA Loan Guaranty Program only. If you have received this newsflash in error through GovDelivery, please visit <u>https://subscriberhelp.granicus.com/s/article/How-do-I-unsubscribe-from-email-updates</u> to unsubscribe. Veterans looking for information on VA benefits should visit <u>https://www.va.gov/</u>.