## **VALERI Special Announcement**

## May 24, 2019

The Servicer Web Portal within the redesigned VALERI application continues to prevent system administrators from accessing the "ADMIN" drop down option in the menu. Users may also experience delays in receiving the system generated email after the completion of the Access VA registration. A deployment to resolve both issues is scheduled for Tuesday, May 28, 2019.

Thank you for your continued patience.